



CCAP and REACH ISM Wrap-Up

SUMMARY OF KEY FINDINGS AND
AGREEMENTS

MARCH 4, 2021

Overall Status - Highlights

- CCAP and REACH Projects are generally on track despite delays in 2020 due to COVID, increased insecurity and AGE issues, political factors, and funds flow concerns.
- Regular CCAP has made notable progress having reached over 13,042 communities and 13.7 million men and women; providing employment, and access to critical services and economically productive infrastructure.
- Destarkhan-e-Milli (DM) successfully launched and has already provided food aid packages to 445,120 HHs (370,091 HHs in Rural & 75,030 HHs in Urban) benefitting @ 3.6 million poor Afghans.
- Need to accelerate the pace of: (i) DM roll-out in REACH and HTR areas; (ii) subproject completion in rural and urban areas; (iii) scorecard and IMI completion. Peace pilot and 10-city expansion are also high priorities for roll out before end of CCAP Phase 1.
- Important that this year's staffing plans are finalized and NOLed, FM and procurement are efficiently managed with no significant delays.

CCAP Rural Progress to Date

Progress / Achievements Discussed:

- Financed 2078 subprojects and completed 876 since last ISM;
- Improved access to clean drinking water of over 0.83 million people;
- Improved access to basic electricity for of 53,236 people in rural areas;
- Improved access to the nearest road and market for over 102,422 people in rural areas.

Agreed Actions:

- Finalize workplan schedule from now until December 2022;
- Expedite subproject completion & remaining CDC and closedown activities.

CCAP Urban Progress to Date

Progress / Achievements Discussed:

- Community Level: 842 (89%) SPs completed; 413 (49%) comm "closed". Of the ongoing 107 SPs, 86 are over 75% complete.
- Gozar Level: 162 (42%) SPs completed; 40 (23%) gozars closed. Of the ongoing 221 SPs, 163 are > 50% & <75% complete, & 30 are over 75% complete.
- 9 new offices and vehicle rental arrangements finalized. Procurement & IOC plans for FY 2021 prepared.
- FP Procurement: All 10 contracts finalized.
- Staff Recruitment: A total of 129 positions have been proposed for this expansion but recruitment is currently put on hold.

Agreed Actions:

- Complete remaining BG disbursements by 15th May, subproject completions for community level by 31st May and subproject completions for gozar level by 15th June. All SFSRs and CFHFs need to be approved and in the MIS by 30th June 2021;
- Analyze work completion by FPs in all 4 cities and ensure timely closure of current FP contracts by 30th June 2021, final payments to FPs by August 2021, and completion of remaining soft activities by PMUs by December 2021;
- Prepare and submit an Annex to the Operations Manual outlining the variations in the design and implementation of the 2nd AF expansion, noting the reduced timeline and its implications, by 31st March 2021.

CCAP & REACH COVID-19 Response Progress to Date

Rural

a. CCAP

- Communities ready for disbursement = 9200;
- Distribution completed in 3,111 communities (458,306 HHs), in 116 districts of 34 provinces.

b. REACH

- FPs procurement: 8 out of 13 packages are signed , 1 is ready for signature, 4 will be finalized by Mar 20, 2021, 2 packages are direct MRRD implementation;
- Contracts for Office Furniture and IT equipment are signed, offices set up are being finalized;
- Staffing: recruitment process for 571 staff completed and contracts issued to about 500, the rest are on hold for FP contracts finalization;
- Implementation: First visit completed in 1,488 communities;
- Rural REACH budgeted (remaining USD 42 mn) was approved in the 1400 FY national budget.

CCAP & REACH COVID-19 Response Progress to Date

Urban

a. CCAP - 700 communities in 3 cities

- 635 communities remobilized, 574 with beneficiary lists completed, 483 with 1st tranche distributions completed covering 105,480 HHs. Scheduled to be completed by early April 2021;
- Grants were disbursed to CDC bank accounts based on earlier HH counts, but with updated HH lists, some communities facing shortfalls in the grant funding. Distributions allowed before full data entry of beneficiary lists and disbursement requests into the MIS.

b. REACH – IDLG and KM - Estimated 490,000 HHs in 13 cities

- FP procurement: 11 FPs contracted. 2 others are pending NPC approval. All FPs identified have been trained. Contracted FPs mobilized.
- Staff recruitment: 183 positions were approved, and of this 180 are nearing finalization, with over 150 having accepted offer letters.
- Office set up/ procurement: Space identified by the municipalities to accommodate the urban REACH staff in cities without urban CCAP offices.
- Implementation: A total of 434 NSP CDCs/CFA GAs and 61 A-CDCs have been created/ re-activated.

CCAP and REACH COVID-19 Response

Rural Agreed Actions:

- MRRD to finalize the remaining FP contracts by March 31, 2021;
- MRRD to disburse funds to REACH communities as soon as possible;
- MRRD to finalize the list of IDPs & Returnees along with budget implications and share with the WB;
- MRRD Finance to submit the revised B3 and B20 to MoF asap.

Urban Agreed Actions:

- IDLG to ensure direct disbursements to address the shortfall in funds for 1st tranche, ensuring that all eligible beneficiary HHs are covered with the relief packages by 15th April, 2021;
- Fast track the contracting of FPs for the remaining cities and finalize contracts by 31st March 2021;
- Formally request MoF for inclusion of the urban REACH budget into the government's annual budget for the FY 1400/ 2021, by 10th March 2021.

All IAs:

- Reinforce messages to FPs & SOs on: HH vs family; PPE use; inclusion of most vulnerable groups (IDPs, returnees, FHH, disabled, elderly) - now.

High Risk Area Implementation (HRAIS)

Progress / Achievements Discussed:

- MRRD identified 4 districts for REACH distribution pilot and obtained the WB's NoL. Preparation activities will start in the second week of March;
- Based on frequent requests from the HTR populations, there is a high likelihood that MRRD would decide to rollout to more HTR districts – the WB will support and encourage MRRD to reach out to as many eligible citizens as possible subject to ensure security and safety of program staff and resources.

Agreed Actions:

- MRRD will revisit the list of 47 HTR districts in parallel to the HTR pilot and will share the revised list with the WB as soon as the assessment is completed;
- HTR pilot implementation will start as soon as possible;
- MRRD to formally communicate with the WB if MRRD decides to expand the REACH rollout to more the currently NoLed 4 districts.

Engineering and subprojects

Achievements:

MRRD: 12104 CDP completed, 16675 subprojects submitted, 11,000 SP financed, 6092 ongoing, 4908 SPs completed. Average budget per CDC 30,720 USD and average cost of subproject 20,250 USD

IDLG: 943 subprojects, 1st installments for all 850 CDCs disbursed, 841 CDCs Completed Sub-projects and SFSR, 161 GAs Completed Sub-projects, 175 SP women livelihoods

- Both IAs conducted technical training and field missions
- Both IAs have been following up on TPM deviations
- IDLG: 11 water supply projects in Herat will be connected through C3-CIP
- MRRD developed close out plans
- Both IAs experiencing delays in the installment disbursement and higher costs of materials

Agreed actions:

- Both IAs to improve management at site and provision of quality material according to the given specification
- Both IAs to work on the weak points raised by TPM, and make necessary corrections and rectification of the remaining deviations
- MRRD: to come back to WB with details regarding addition budget needed for 220 SPs and approval of additional financing of more than 20%
- MRRD to accelerate hiring of Energy Consultant to address issues with Energy subprojects
- IDLG to review then need for MOU for Water and Power Supply

MCCG

Progress / Achievements Discussed:

- MCCG roll-out in 9 Provinces, 14 Districts, and 2223 communities (93% of planned roll-out);
- An additional 7,000 laborers were employed for 40 days (207,000 laborers in total);
- Nearly 8 million labor days for unskilled labor has been created overall (230,000 since ISM);
- Nearly 19,000 IDP HHs and 8,850 Returnee HHs benefitted overall.

Agreed Actions:

- Continue work towards women-friendly sub-projects that provide labor opportunities for poor and very poor women.

Grain Banks and SIG

Progress / Achievements Discussed:

- An additional 602 Grain Banks established (11,244 in total);
- 14,485 vulnerable households benefitted from GBs (92,512 households in total);
- \$ 1,800,380 mobilized since last ISM (\$ 6,258,881 in total);
- \$1,096,652 SIG disbursed since last ISM (\$3,277,246 in total).

Agreed Actions:

- Continue to follow up with MoF to raise issue of Grain Banks to be aligned to Strategic Grain Reserves;
- Continue to work with WFP so that they use Grain Bank (targeting lists and distribution).

CCAP Kuchi Sub-Program

Progress / Achievements Discussed:

- An additional 120 communities mobilized including KCDP taking the total to 902 KCDPs;
- An additional 102 subprojects financed taking the total to 240 SP;
- Women constitute 46% of all KCDC members and 32% of KCDC Obs;
- Revised OM;
- Analysis of Engineering manpower done with 14 Engineers requested;
- Lessons Learned Submitted.

Agreed Actions:

- Continue to follow up with MoF on Poverty Council Presentations to improve coordination;
- Complete template for each KCDC to determine status in winter and summer camps and determine overlap of KCDC in winter and summer camp;
- Finalize the OM and program design based on agreed changes: Design relevant scorecards (Health service), 10% contribution, women's participation, etc.
- Implement the Solar Pilot;
- Recruit Rangeland Management Specialist.

CCAP Peace Pilots

Progress / Achievements Discussed:

- Learned and discussed approaches of key actors;
- Concept note drafted by both IAs;
- Districts / Nahias finalized.

Agreed Actions:

- Revise the staffing, budget and work plans based on the revised concept note and the earlier feedback shared by the WB. by 15th March 2021;
- Flesh out Concept Note to include / strengthen (objective, activities, components, and project cycle):
 - role of women and youth;
 - separate CCAP activities from Peace Dialogues and Activities;
 - clarify menu and what is funded from \$10,000 grants and what is funded from CCAP;
 - List the trainings (peace dialogues, conflict sensitivity, action-planning and sub-projects).
- IDLG: begin consultant recruitment (including reporting lines and include coordination with other actors);
- MRRD/ IDLG to begin training / peace dialogue design (build on others' work);
- Consider Monitoring and Evaluation.

CCAP Scorecards

Progress / Achievements Discussed:

- MRRD: 98% communities completed Round 1; 92% communities completed Round 2, and 76% completed Round 3;
- ILDG: Education: 98% completed Round 1; 96% completed Round 2; 81% completed Round 3;
Health: 84% completed Round 1; 82% completed Round 2; 78% completed Round 3.

Agreed Actions:

- Both IAs are behind in the Score Card Process:
 - MRRD has considerable work (2,800 from round 3; 700+ from round 2, etc.): assess internal capacity (SOs and M&E Staff) and make a plan to complete without FPs;
 - IDLG to process the data collected in 2020 and make plans how to complete all rounds of scorecards.
- Document the impact of the score card initiative and how it has enabled communities to demand better services and the resulting changes;
- Create a video/ documentary on the Score Card Process;
- IDLG: Payment Issue for FPs that stopped score cards because of lack of facility use; if payment or no payment ensure proper documentation and no MoF hold up; also address issue in MIS system (put N/A to avoid effecting overall score).

CCAP and REACH Facilitating Partners

Progress / Achievements Discussed:

- Facilitating Partners (FPs) reported the following achievements: local governance, social cohesion, capacity building, human capital building, subproject outputs.

Challenges:

- Delayed payments to FPs, limited women's participation in soft activities outside of the communities, delays in SP design and implementation resulting in delayed closure of communities and delayed work of the FPs as well.

Agreed Actions:

- Outstanding FP payments paid;
- All REACH FPs reminded of the importance of following the PPE protocols stated in the REACH Operations Manual;
- FPs to submit paper outlining how they propose CDCs/ CCDCs/GAs covered under CCAP-I may be made more sustainable as democratic grassroots governance and development institutions.

Gender

Progress / Achievements Discussed:

- Both IAs maintained 50% women participation in CDCs and office bearers. In KCDCs also good progress (46% and 32%); more focus on the quality of women participation needed (TPM report shows in some CDCs even no women, no GRC, not including women proposed projects in the CDP);
- Most of actions agreed in the last mission achieved, except the discussion and analyzing low participation of women in Sub-committee;
- GBV action plan developed for REACH.

Agreed Actions:

- Based on M&E reports outlining limited participation/engagement of women in sub-committees, explore with FPs and PMUs the key issues (security, local culture, facilitation-related) and come up with suggestions; by 15 April 2021;
- Both IAs follow up on the TPM findings on the gender gaps (women's participation in CDC, inclusion of their proposed projects in the CDP, etc) and share update with the Bank by 10 April;
- Both IAs assess the reasons very low no of FHHs covered under REACH and SIG (less than 1%); by 20 March;
- Both IAs to finalize the dates for GBV training and follow up on the gender sensitive training making sure that it is included in the training package;
- Share analysis of female SOs hiring under REACH and complete recruitment of the phone operators; as soon as possible.

Communications

Progress / Achievements Discussed:

- Good progress has been made in building awareness with the communications contracts now in place;
- Social media pages and website for REACH developed with regular and planned advertisement through national and local media channels;
- More than four success stories published during the last four months with over 60 media interviews on CCAP and REACH.

Agreed Actions:

- IAs need to pay more attention to updating the contents and accuracy level of the CCAP and Dastarkhwan-e Meli websites in close collaboration with the MIS, M&E and CDD units on weekly basis;
- IAs to focus more on building COVID-19 awareness at the community level through use of communications tools on regular basis;
- Donors-focused communications efforts to be strengthened further through success stories and interviews with international news agencies on regular basis;
- Communications units need to connect more with other units and ensure the contents/presentation are consistent with the organizational ethics;
- IAs need to finalize recruitment for the vacant communications roles by **May 2021**.

Staffing

Progress / Achievements Discussed:

- Revised organogram and staffing plan shared by MRRD and discussed with WB;
- IDLG – reached agreement on staffing plan and positions for this FY;
- Recruitment process for 675 staff including 571 REACH staff has been completed by MRRD;
- MRRD provided trainings to 936 program staff on different topics;
- MRRD initiated the online staff performance appraisal system which is linked to staff contract extension and capacity building programs.

Agreed Actions:

- **MRRD** to submit updated staffing structure and exact number of new positions vs seeking approval within the agreed staffing ceiling via separate NOLs. Staffing structure should include 4 deputy head positions, 6 procurement officers (regional function), 14 Kuchi engineers based on the assesement, 1 HR Database Reporting specialist and retain key staff from the main PMUs such as Provincial Managers, Monitoring, Gender, ESS, Communication and capacity building/training officers;
- MRRD to resolve staffing gaps by filling in the remaining tier 1 and tier 2 positions including DG, DDG, DDoO, Head of VGD, Head of CASA-CSP and Provincial Manager for Zabul as soon as possible;
- **IDLG** to complete the signing of pending staff contract renewals immediately;
- WB to review and provide response to the proposed new Staffing Plan for IDLG PIU by March 18, 2021.

CCAP M&E/MIS

Progress / Achievements Discussed:

- Good progress on M&E
 - IDLG: 221 monitoring visits conducted by M&E Officers using monitoring form 1 and 2 (cumulative 1161+);
 - The three rounds of monitoring analysis show improvement in the quality of the CDC Governance in urban areas;
 - Monitoring shows improvements in the social mobilization and institutional building from the first round to now in rural areas.
- Significant progress on programming MIS: SOE tracking, COVID19 & REACH, Mobile app, Mgmt tracking and mgmt. dashboard;
- Discussed evaluations/studies needed for last 2 years of CCAP Phase 1.

Agreed Actions:

- Finish IMI analyses;
- Improve reporting on results and outcomes using MIS and existing evaluation data;
- Work with Comms team to ensure progress reports are posted on CCAP website in a timely manner;
- Together with MoF and WB, finalize study plan for rest of CCAP Phase I. Studies will likely include:
 - MCCG study follow-up to include CCAP areas
 - TAF survey follow-up, especially focused on state-citizen relations and CDCs
 - EIRR by TPMA
 - Additional studies to discuss: gender, SIG/grain banks, monitoring peace pilots

REACH M&E/MIS

Progress / Achievements Discussed:

- M&E findings in rural areas:
 - Total of 807 Sampled communities monitored through field observation by provincial monitoring officers and call center - 1,318 phone interviews with CPM and 13, 309 with HHs;
 - 95 % of respondents during field observation said all eligible HHs included in the list received the package
 - 92% of respondents during field observation and 96% during phone calls said package quality was good;
 - 68 % of respondents during field observation said that the community knows where and how to file a grievance
- M&E findings in urban areas from monitoring 1st tranche distribution in Herat, Jalalabad, Kandahar:
 - 71,555 eligible HHs in 333 CDCs received aid packages;
 - Approximately 2,866 eligible HHs not received aid package in three Cities;
 - PPE guidelines not followed;
- MIS:
 - Forms developed and integrated in the MIS;
 - MIS ready for entry and reporting - 965,208 HH information already digitized.

Agreed Actions:

- Expedite hiring of monitoring and data entry staff;
- Hire SIG/REACH Monitoring staffs to conduct phone monitoring;
- Review the data for FHHs, IDPs/returnees and other vulnerable groups;
- Provide an analysis of grievance complaints;
- Ensure that HH privacy information and access is preserved.

CCAP Third Party Monitoring (TPMA)

Q3 Findings:

- Overall, community engagement indicators are moderate in the Q3 reporting period (from July to September 2020) with an estimated 78 percent or more of eligible voters reporting participation in CDC elections;
- Impressive women's participation in social mobilisation processes, which accounts for around half of all participants;
- Out of 13,547 observations made in Q3 2020, 42 examples of Good Practice identified - six in IDLG-managed sub-projects and the balance in MRRD-managed sub-projects;
- The overall grade for Sub-Project Infrastructure Performance in 2020 is average;
- Critical & Major deviations are 4% percent of all observations;
- Most deviations in urban areas found in potable water and small-scale irrigation sub-projects and in rural areas in road projects (but is also the primary sector monitored);
- Most deviations attributed to failure to follow agreed designs, poor workmanship or use of poor materials. Some evidence of poor maintenance.

Agreed Actions:

- MRRD and IDLG safeguards teams to meet with TPMA to discuss the ESMP issues and how to strengthen collaboration for the purposes of safeguards data collection going forward;
- WB and IAs to revisit social mobilization questions and discuss with TPMA.

COVID Response Third Party Monitoring (TPMA)

Weekly Monitoring Report Findings:

- 80% of rural communities and 90% of urban communities are following agreed beneficiary selection guidelines;
- 89% of rural communities and 100% of urban communities where all HHs received the same relief package content;
- 32% of rural communities and 69% of urban communities where grievance reporting and handling information was made available.
- Red flags:
 - 1 claim of fund diversion;
 - 4 notices about COVID-19 precautions not fully observed;
 - 23 notices about beneficiary exclusion;
 - 2 notices about ineligible household inclusion.

Agreed Actions:

- TPMA to revise methodology and data collection/reporting;
- IAs to continue to follow up on red flag and deviation reports.

REACH Financial Management

Progress / Achievements Discussed:

- MRRD showed good progress in collecting and uploading CDCs expenditures documents.

Agreed Actions:

- Finalize FY1400 (2021) plans including cashflow forecasts, IOC plans, staffing cost plans and cash plans (legal requirement);
- Provide response through CMS for FY1398 audit report and submit a plan for management letter recommendations (TPMA and Bank's review);
- Compliance with FMM for cash management;
- Review of internal controls to ensure submission of acceptable SOEs;
- Resolve the tax clause issue in FP contracts, plan for NSP USD 1 million utilization.

Procurement

Progress / Achievements Discussed:

- Contracts awarded for 8 FPs out 10 by IDLG. The two other are under Standstill period will be awarded by March 1, 2021;
- MRRD managed to award 9 contracts of goods during the period.

Agreed Actions:

- Complete action plan agreed in the last ISM;
- Both IA to come with proposal on procurement under CDCs;
- Upload complete documents with all the annexes to STEP for PPRFY21;
- Randomly check procurement of COVID19 procurement and monitor its implementation;
- Expedite selection of OA by IDLG or drop if not needed and update STEP for action agreed through email by the WB.

CCAP Social Safeguards/ESF

Progress / Achievements Discussed:

- Both IAs have made substantial progresses in terms of implementation of Safeguard Instruments.

Agreed Actions/Recommendations:

- MRRD to share the land data sheets and Land documents for Kuchie Sub-project by March 31, 2021;
- IDLG to share the land acquisition related grievance by March 15, 2021;
- IDLG to share the progress report on Implementation of Jalalabad Recreational Park by end of March 2021;
- Both IAs to monitor the progress of Social Risk Assessment action plans and report in the Quarterly reports;
- Both IAs to coordinate with TPMA to provide the safeguards related data and information in accordance to project ESMF and RPF.

REACH Social Safeguards/ESF

Progress / Achievements Discussed:

➤ **Completion and Disclosure of the SEP/ ESMP :**

- SEP of REACH has Finalized and disclosed on CCNPP website
- ESMP of REACH has Finalized and disclosed on CCNPP website

➤ **ESMP Checklist:**

- ESMP Checklists have been developed and translated into national languages and distributed to the field for compliance/implementation.

➤ **ESS Training:**

- ESS training has been conducted on ESMP/SEP orientation for 70 master trainers/ Social workers/and ESS Focal Points of almost all regions.

CCAP Grievance Redress

Progress / Achievements Discussed:

- Both IAs have made good progresses in terms GRM functionality, awareness raising, resolving the grievances and addressed the agreed actions from the last ISM.

CCAP Agreed Actions/recommendations:

- IDLG to share the report on analysis of the grievances with the WB by end March 2021;
- Both IAs to share the updated grievances datasheet with the WB by end of April 2021;
- Both IAs to conduct GRM Functionality Assessment by end of April 2021;
- Both IAs need to ensure to record all verbal related grievances which are directly addressed at field level.

REACH Grievance Redress

Key Achievement on Grievance Resolutions

Grievance Received

1229

Grievance Solved

1120

**# Grievance Under
Process**

109

REACH - Grievance Redress

Progress / Achievements Discussed:

- Added GBV indicators into form 16C as separate form
- Created grievance handling system's Manual for IVR and M&E call center
- 8 Fully trained REACH staff out of 17 and deployed to their duty stations
- 16 Phone Monitor of MRRD/M&E Call Center
- 25 PCD, CDD and KMDP colleagues

REACH Agreed Actions:

- Ensure that the IVR system is functional by March 15, 2021;
- Both IAs to accelerate the recruitment of GRM focal points and GRM operators by end of March 2021;
- Conduct the GRM trainings to the newly hired GRM staff and operators by April 15, 2021;
- Both IAs to share the report on analysis of the grievances with the WB by end March 2021.
- Finalize the design of the GBV form as soon as possible.

Challenges and Future Actions:

- Receive/Solve grievance and feedback to the complainant on a regular basis;
- Conducting Orientation/Training Sessions on GRM for the field staff (focal points, SO, etc);
- Distribution of GRM awareness poster and brochures.



Throwback to our latest mission in person 😊

Good memories from previous missions



Who thought that we would miss the WB conference room?



Kabul Donor Fair
February 2020



Kabul – CDC mtg October 2017

Herat March 2019



*Thank you for
all your hard
work &
hope to see
you in Kabul
soon!*

